Established a GDPR program, identifying team, goals, and timeline

- Global team led by CTO, General Counsel, and CIO
- Involves all businesses and departments

Engaging a compliance consulting firm to assess our data privacy practices and providing remediation guidance

Drafting policy updates, designing process changes, defining new data privacy/security standards, and procurement requirements

Naming functional leaders to implement new GDPR requirements

Working with vendors to assess readiness and amend contracts

Publishing readiness statements on our corporate websites

Positioning to be GDPR-ready prior to May 25, 2018

**GDPR-readiness effort has been underway since January 2017**

**Established a GDPR program, identifying team, goals, and timeline**

**Involves all businesses and departments**

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**This document is provided for informational purposes only and should not be relied upon as legal advice or to determine how GDPR may apply to you and your organization. We encourage you to work with a legally qualified professional to discuss GDPR, how it applies specifically to your organization, and how best to ensure compliance.**

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**SolarWinds MSP Plan Summary**

**Phase 1: Define**

- Established GDPR program, team, goals, and timeline
- Documented GDPR interpretation
- Identified resource gaps and estimated initial resource / budget requirements

**Phase 2: Assess**

- Inventoried notices and contracts
- Inventoried data collection and processing activities
- Updated security policies and processes
- Updated procurement requirements
- Performed GAP analysis

**Phase 3: Plan**

- Outlined requirements for enhanced rights of data subjects
- Outlined system security requirements
- Approved remediation plan / budget
- Inventoried vendor compliance

**Phase 4: Build**

- Initiated external communications
- Enforced updated procurement requirements
- Developed communication / training plan
- Finalized audit plan
- Executed remediation plan
- Revised legal notices and contracts

**Phase 5: Validate**

- Audit vendor compliance
- Audit security development lifecycle and privacy by design
- Audit data collection and processing activities

**Phase 6: Operate/Train**

- Initiated internal training
- Published updated privacy notices
- Maintained and monitored changes in the law