

# SolarWinds RMM

Manage, secure, and improve all things IT

The IT service management platform designed for exceptional security and data-driven insights.



IT professionals today are faced with significant business pressure—in addition to evolving threats to their networks. You're not only responsible for managing the network, but reining in IT inefficiencies, preventing data breaches and more widespread infrastructure threats, conducting regular compliance audits, and answering to line-of-business demands.

SolarWinds® RMM empowers you to manage, monitor, and secure your network from a unified web-based console. RMM offers a comprehensive suite of best-in-class security services delivered as part of a single integrated platform.

The RMM platform is managed from an easy-to-use single pane of glass—up and running in minutes—with comprehensive tools to efficiently secure, maintain, and improve IT. There is no requirement for any on-premise application, as RMM is based on the SaaS model, with no costly appliances or specific requirements for you or your end users.

SolarWinds RMM is also the world's first real-time machine-learning solution that leverages the collective intelligence of hundreds of thousands of networks and millions of endpoints, to give you actionable insights and alert you to issues before they occur.

## KEY BENEFITS

- » Get up and running in minutes
- » Easy-to-use with little to no learning curve
- » Increase your visibility by monitoring servers, workstations, and network devices all from one location
- » Save time and deploy integrated software with one click
- » Automate your daily operations and move from reactive to proactive
- » Build scripts without technical scripting experience in a drag-and-drop script builder built on top of PowerShell®
- » Be part of the SolarWinds family and leverage a broad portfolio of products
- » Streamline your processes
- » Empower your users
- » Work smarter
- » Scale with agility

## FEATURES AT A GLANCE

### Managed Antivirus

- » Leverage an antivirus solution that employs near-perfect malware protection.

### Patch Management

- » Keep all your software up-to-date in a highly automated fashion for streamlined IT maintenance.

### Web Protection

- » Safeguard users from malicious websites that could harm your network and devices.

### Remote Monitoring

- » Easily monitor workstations (Windows®, Mac®, and Linux®), servers, network devices, and mobile from a unified dashboard.

### LOGICcards

- » Leverage actionable data-driven insights to identify and prevent issues before they occur.

### Active Discovery

- » Identify new devices as they come onto the network, and bring them under management with a single click.

### Automation & Scripting

- » Create scripts to automate routine tasks using a simple drag-and-drop interface—no need to learn a scripting language or write a line of code.

### Backup & Recovery

- » Back up files faster and, in the event of a disaster, restore full systems within minutes.

### Mobile Device Management

- » Monitor, maintain, and keep track of company- and employee-owned mobile devices.

### Remote Access

- » Resolve tickets faster by troubleshooting any workstation or server without leaving your desk.

### Reporting

- » Generate the reports you need to make better decisions and demonstrate the value of your work.

### Ticketing

- » Integrate with PSA solutions and improve efficiency by managing tickets from SolarWinds RMM to supported PSAs.

### Real-Time Architecture

- » Benefit from an ultra responsive, near real-time monitoring platform for faster, more proactive service.

### Cross-Platform Support

- » Deliver the highest levels of service to your Windows®, Mac®, and Linux® user communities.

### Risk Intelligence

- » Identify sensitive, hard-to-find data and calculate the risk of a data breach in dollars.

### Email Security

- » Leverage best-in-class email security, continuity, and archiving.

### 100% Cloud/SaaS Model

- » Deploy plug-and-play IT services in a highly flexible and cost-effective way.

### NetPath™

- » Monitor the connectivity of your end users to their most critical cloud, on-premises, or hybrid applications.