SolarWinds RMM
Unified IT management like you’ve never seen before

The SolarWinds RMM platform offers IT service providers solutions to conquer IT complexity, increase productivity, and safeguard their IT environment.

Internal IT departments are facing more pressure than ever before. Adding new devices and keeping up with changing technology creates greater network complexity and greater risk for potential security breaches. Resource- and budget-constrained IT departments have to overcome limited visibility, multiple disparate point solutions, and operational drag to meet that demand.

SolarWinds® RMM helps IT support teams bring complex networks, processes, and disparate solutions under control by helping teams manage, monitor, and secure their entire network from a unified web-based console.

The RMM platform comes with comprehensive tools to efficiently secure, maintain, and improve IT. There is no requirement for any on-premises application, as RMM encompasses the SaaS model, with no costly appliances or specific requirements for you or your end users.

With a broad portfolio of tools designed to integrate with the platform, you can customize your platform solution to meet your organization’s needs. Finally, SolarWinds understands security is key. That’s why RMM also offers a comprehensive suite of best-in-class security services delivered as part of the single integrated platform.

KEY BENEFITS
- Easy-to-use with little to no learning curve; get up and running in minutes
- Monitor, maintain, and keep track of your assets—workstations, servers, printers, network devices, and others—all from a single dashboard
- Save time and deploy integrated software with one click
- Deploy patches and updates to any or all devices across your IT environment (even with custom settings for certain devices)
- Automate your daily operations to focus on higher-priority projects
- Build automation policies and scripts without technical scripting experience using the drag-and-drop script builder for PowerShell®
- Streamline your processes to meet your business needs
- Customize the platform to meet your business needs
- Generate robust reports and dashboards to demonstrate compliance and help justify IT expenditures
- Become part of the SolarWinds family and leverage a broad portfolio of products
FEATURES AT A GLANCE

MANAGED ANTIVIRUS
Leverage an antivirus solution that employs near-perfect malware protection.

PATCH MANAGEMENT
Keep all of your software up-to-date in a highly automated fashion for streamlined IT maintenance.

WEB PROTECTION
Safeguard users from visiting malicious websites that could harm your network and devices.

REMOTE MONITORING
Easily monitor workstations, servers, network devices, and mobile from within a unified dashboard.

LOGICARDS
Leverage actionable data-driven insights to identify and prevent issues before they occur.

ACTIVE DISCOVERY
Identify new devices as they come onto the network and bring them under management with a single click.

AUTOMATION & SCRIPTING
Create scripts to automate routine tasks using a simple drag-and-drop interface—no need to learn a scripting language or write a line of code.

BACKUP & RECOVERY
Back up files faster and, in the event of a disaster, restore full systems within minutes.

MOBILE DEVICE MANAGEMENT
Monitor, maintain and keep track of company- and employee-owned mobile devices.

REMOTE ACCESS
Resolve tickets faster by repairing any workstation or server without leaving your desk.

REPORTING
Generate the reports you need to make better decisions and demonstrate the value of your work.

TICKETING
Integrate with PSA solutions and be more efficient by managing tickets from SolarWinds RMM to supported PSAs.

REAL-TIME ARCHITECTURE
Benefit from a world-class, ultra responsive, near real-time monitoring platform for faster, more proactive service.

CROSS-PLATFORM SUPPORT
Deliver the highest levels of service to your Windows®, Mac®, and Linux® user communities.

RISK INTELLIGENCE
Identify sensitive, hard-to-find data and calculate the risk of a data breach in dollars.

EMAIL SECURITY
Leverage best-in-class email security, continuity and archiving.

100% CLOUD/SaaS MODEL
Deploy plug-and-play IT services in a highly flexible and cost-effective way.

NETPATH
Monitor the connectivity of your end users to their most critical cloud, on-premises, or hybrid applications.