

SolarWinds N-central

The remote monitoring and management solution trusted by thousands of successful companies across the world to **grow and scale their business through efficient, easy-to-use IT automation.**



As your business grows, your IT environments become more complex and your requirements evolve. SolarWinds® N-central® software offers an industry-leading single-pane-of-glass solution for the complete oversight and organization of your IT environment.

Providing your business with efficiency through easy-to-implement automation and a suite of tools built specifically for your needs,

N-central delivers easy deployment, comprehensive monitoring, integrated patch management, top-tier antivirus, and hybrid backup solutions developed to streamline and secure your operations.

We've developed easy-to-use software and an infrastructure to help IT professionals serve entire networks with minimal hassle. With profiles, rules, and filters, you can preconfigure or update devices in bulk (even across multiple locations). On top of that, N-central supports all types of devices—including workstations, servers, smart phones, tablets, virtual machines, network devices, printers, and IoT devices.

In short, N-central gives you the tools you need to run your processes and proactively fix problems, saving you time and resources.

KEY BENEFITS

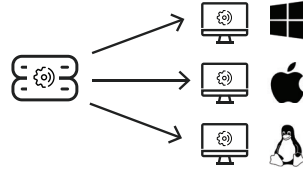
- » Increase visibility by monitoring your IT environment from a single location
- » Support your end users faster with feature-rich remote support
- » Support for Windows®, Mac®, and Linux® devices with best-practice monitoring and alerting
- » Automated, customized monitoring based on detected device properties out of the box
- » Fully integrated patch, AV, and backup solutions for end-to-end protection
- » Tools designed specifically for IT service providers
- » Out-of-the-box automation you can really use
- » Customize and scale as you grow with ease
- » On-premises or hosted solutions to fit your needs

AUTOMATED MONITORING AND MANAGEMENT

When it comes to keeping your business running with fast, reliable IT support, you need a platform that prioritizes your time and management expectations. N-central not only provides the tools to deliver high-quality monitoring and support, but automation to help ensure you can deliver it efficiently.

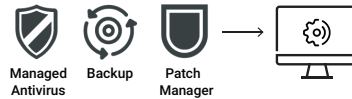
1 AUTOMATED ONBOARDING

N-central can automatically discover and onboard your end user's devices and apply monitoring best practices.



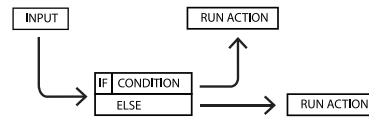
2 AUTOMATED SETUP

Automatically install antivirus and patches and configure backup.



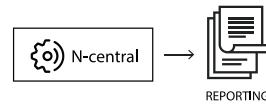
3 AUTOMATED MAINTENANCE

Drag-and-drop interface lets you automate easily—no prior programming or scripting experience required!



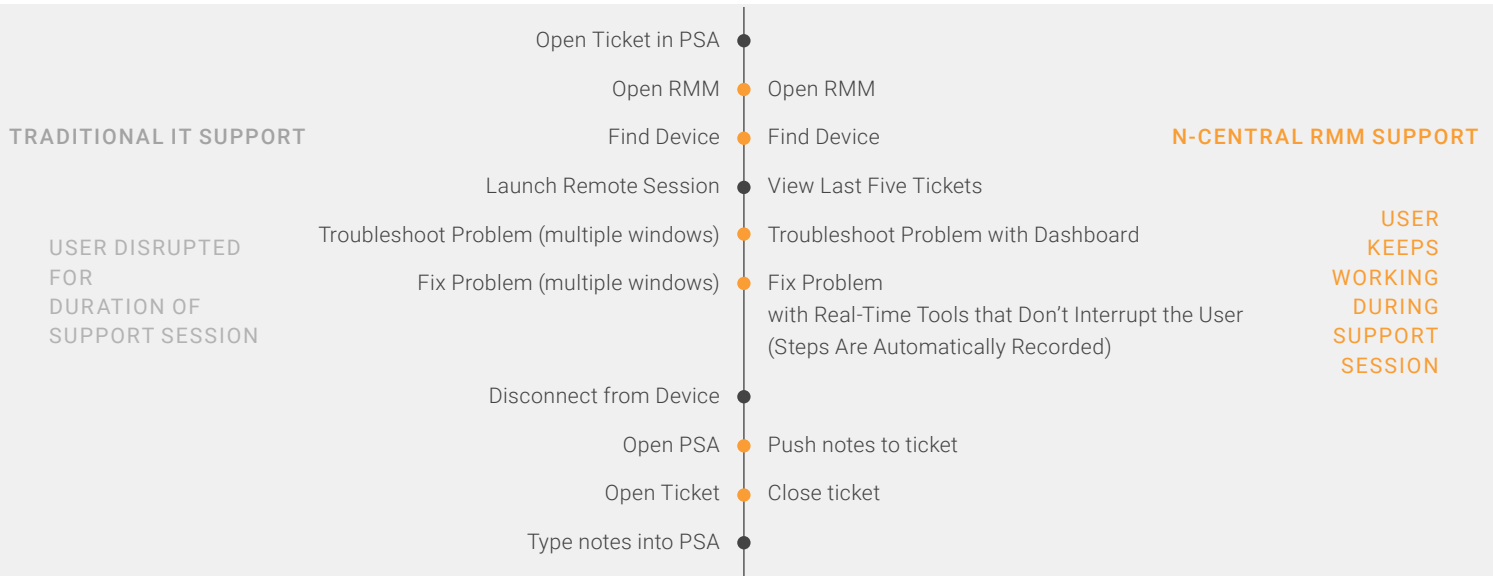
4 AUTOMATED REPORTING

Regularly show stakeholders and management the value of your work.



A BETTER WAY TO SUPPORT CUSTOMERS

N-central helps you deliver faster and more effective service by providing technicians with an extensive remote support toolset. Now, you can troubleshoot and resolve problems behind the scenes without interrupting other employees.



FEATURES AT A GLANCE

N-central can support even the most demanding IT environment, using automation to save you time so you can do more with less.

SUPPORT EFFECTIVELY

- » **Direct Support** – Provide real-time support behind the scenes, without interrupting the end user.
- » **Take Control** – Take control directly with a fast and feature-rich remote control on both PC and Mac.

SEAMLESSLY INTEGRATE

- » **PSA Integration** – N-central integrates with leading solutions, such as SolarWinds® MSP Manager, ConnectWise®, and Autotask®, to help you save time by creating, updating, and closing tickets for your PSA from directly within N-central.
- » **Backup** – Direct-to-cloud, one-click backup for all of your managed devices.

EXPAND SERVICES

- » **Risk Intelligence** – Discover at-risk data in your network and communicate the threat simply.
- » **Take Control** – A standalone remote-control suite for an efficient help desk.

AUTOMATE EFFICIENTLY

- » **Automation Manager** – Drag-and-drop automation to effortlessly automate just about anything.
- » **Discovery and Deployment** – Discover, import, and configure new devices automatically.
- » **Patch Manager** – Control and approve patches for all end-user devices and set auto-approvals for key update types.
- » **Security Manager** – Automatically deploy and manage the industry’s leading endpoint protection software.
- » **Report Manager** – Customize and send detailed reports on a schedule that fits your needs.
- » **Self-Healing** – Let N-central provide your first line of support by taking action to solve problems.
- » **NetPath™** – Monitor connectivity to your most critical cloud, on-premises, or hybrid applications.

SYSTEM REQUIREMENTS

DEVICE QUANTITY	CPU	RAM	HDD
1,000	2 Cores	4 GB	75 GB
3,000	4 Cores	8 GB	150 GB
6,000	8 Cores	16 GB	300 GB
9,000+	Additional configurations available on request		
Processor	Intel® Xeon® 55xx series or later		
Network	100 Mbps		
Operating System	Red Hat® Enterprise Linux 6 (x64) Visit: http://hardware.redhat.com/ to verify server hardware is supported		

DID YOU KNOW:
You can install N-central on a physical server or in a VMware® or Hyper-V® environment, or you can host it on Microsoft® Azure® or Amazon® AWS®.

FREQUENTLY ASKED QUESTIONS

WHAT CAN I MONITOR WITH N-CENTRAL?

N-central will automatically detect almost any IP-connected device, and with hundreds of built-in monitoring services, we can monitor just about anything.

IS IT DIFFICULT TO GET STARTED WITH AUTOMATION AND SCRIPTING?

No. Our drag-and-drop automation builder lets you build automation typically in minutes—no programming or scripting experience necessary.

WHAT REPORTS CAN BE PRODUCED?

With Report Manager, up to seven years of historical data can be stored, and you can produce detailed technical reports to consultative- and executive-level business reports.

CAN YOU HELP SET UP MY FIRST CUSTOMER?

Yes. Our dedicated onboarding team can help you deploy to the very first device using our best-practice deployment methodologies.

CAN N-CENTRAL HANDLE ALL OF MY CUSTOMERS' DEVICES?

Yes. N-central is used by thousands of technicians to monitor millions of devices. Some of our IT pros monitor as many as 25,000 devices.

CAN I REMOTELY CONNECT AN END USER'S MACHINE THROUGH A FIREWALL?

Yes. Whether it's a firewall or a roaming laptop, we provide various methods for you to remotely connect to and support your colleagues.

"With [N-central's] Automation Manager, it's astonishingly easy to script tasks—that's a big help for our first- and second-level support technicians."

Oliver Kaspar
Cofounder, Softbox



SolarWinds MSP empowers IT service providers with technologies to fuel their success. Solutions that integrate layered security, collective intelligence, and smart automation—both on-premises and in the cloud, backed by actionable data insights, help IT service providers get the job done easier and faster. SolarWinds MSP helps our customers focus on what matters most—meeting their SLAs and delivering services efficiently and effectively.

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