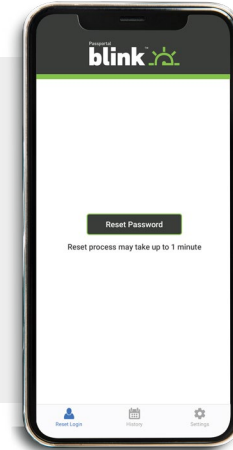


SolarWinds® Passport Blink™

Mobile self-service password reset app for end users

SolarWinds Passportal Blink is a self-service password reset mobile application that allows users to reset their own passwords on Windows®, Active Directory®, Azure® AD, and Office 365® without having to contact their MSP. Reduce your password reset ticket workload while giving end users the ability to reset passwords on their own, any time of day or night.



Passportal Blink is a productivity win for your clients

- » Your clients can experience higher productivity when their employees can get back up and running in minutes after a password is lost or a user is locked out.
- » The end user prompts a password reset in the Blink app, then a push notification is sent to the user's device to unlock their account, and the user is back up and running in moments.
- » From a submitted ticket, a technician can go into the Passportal console and reset the user's password with one click.

Passportal Blink is a simplicity win for your clients' end users

- » The easy-to-use app is available 24/7, making late night or weekend resets is just a few clicks away.
- » If locked out, users receive a notification. All they have to do is open the Blink app, authenticate themselves using biometric or touch ID, and click on the **Reset Password** button.
- » This activates a 60-second countdown process to receive their new password. After receiving their new password, the user has the option to share it.

Passportal Blink is an efficiency and value win for your business

- » Fewer password reset tickets means your technicians can spend less time doing rote reset chores, and more time on high value tasks.
- » Deliver a valuable, automated, and safe service to your clients that can help them reduce employee frustration and improve employee productivity.
- » Your license to the Blink app can serve up to 10,000 end users, so your return on investment improves the more your clients' end users take advantage of Blink's convenience.
- » Blink works with Microsoft Active Directory, Azure AD, Office 365, and Windows.